

METRO PARKS



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Park Commissioners:

Robert H. Jeffrey
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Director:

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Battelle Darby Creek

Blacklick Woods and
Golf Courses

Blendon Woods

Chestnut Ridge

Clear Creek

Glacier Ridge

Heritage Park

Highbanks

Inniswood Metro
Gardens

Pickerington Ponds

Prairie Oaks

Scioto Audubon

Sharon Woods

Slate Run Farm
& Park

Three Creeks

Jared Gibson
The SpyGlass Group, Inc.
2001 Crocker Rd.
Westlake, Ohio 44145

Dear Jared:

When SpyGlass first approached me about performing an audit on our communications cost center, I felt we had nothing to lose but didn't think there would be a tremendous amount of savings. While we do not fancy ourselves as telecom billing experts, we did feel that we had a good grasp on our bills.

SpyGlass' expertise was able to uncover quite a few retroactive billing errors that we were unaware of, as well as identifying future savings that we would never have been able to uncover on our own. The things that you described to me in our initial meeting definitely materialized. While I was nervous that the process would take up valuable staff time, I was pleased to find out that it took minimal effort on our end.

Other organizations looking for cost-reduction measures should certainly contact SpyGlass, even if the belief is that the audit won't uncover much. I was pleasantly surprised with the audit and the amount of dollars that were cut from this cost center. Thanks again for all the hard work!

Sincerely,

A handwritten signature in blue ink that reads "William M. Ruff Sr." The signature is fluid and cursive.

William M. Ruff Sr.
Finance Director
Columbus and Franklin County Metro Parks